

Virgin Experience Wellness Collection Voucher Promotion

Your relationship with General & Medical Finance Ltd (“G&M”)

1.1 These terms of use set out the legally binding contract between G&M and you in relation to the Virgin Experience wellness Collection Voucher Promotion (“the Promotion”).

1.2. You will be deemed to accept these terms if you enter the Promotion competition.

1.3 G&M may make changes to these terms from time to time. The most up to date version will be available from G&M on its website www.generalandmedical.com. You should check the terms regularly and if you purchased a policy after the date of any change it will be on the new terms.

1.4 G&M shall use and take care of any personal information you provide to G&M as described in G&M’s privacy policy, and in accordance with current UK Data Protection legislation, and will not disclose this personal information to a third party without your consent.

2. Virgin Experience Wellness Collection Voucher Promotion Rules

2.1 The Promotion is organised by General and Medical Finance Limited, General and Medical House, Napier Place, Orton Wistow, Peterborough, PE2 6XN.

2.2 G&M reserves the right from time to time and at any time to cancel, discontinue, temporarily or permanently, or amend the Promotion or these rules with or without prior notice (including, without limitation, in the case of anticipated, suspected or actual fraud).

2.3 Every individual who purchases a private healthcare policy directly from G&M through our website or telephone from either our Essentials, Everyday, Lifestyle, and Elite covers during the month of January 2023 will be entered into the Virgin Experience Wellness Collection Voucher Promotion competition. One winner will be chosen at random.

2.4 The offer applies to new customers only.

2.5 The competition begins at 00:00 on 1st January 2023 and closes at 23:59 on 31st January 2023. All eligible applications received during this time will automatically be included. One winner will be chosen at random on 21st February 2023.

2.6 The offer can not be claimed retrospectively or used in conjunction with any other offer or promotion.

2.7 The Promotion is one Virgin Experience Wellness Collection Voucher. The winner will be notified by telephone or e-mail. The Voucher will be sent by post. G&M will endeavour to send the Voucher within a month of the Competition closing date but cannot guarantee delivery time. G&M accepts no responsibility for the product being lost, damaged or delayed in the post.

2.8 The Virgin Experience Wellness Collection Voucher is non-transferable, non-exchangeable and there is no cash alternative. G&M reserves the right to substitute a product of equal or greater value at any time.

2.9 The winner may be required to take part in promotional activity related to the Competition. G&M may use the winner's first name and town of residence for publicity purposes.

3. General Legal Terms

3.1 To enter the competition you must be a UK resident and aged 18 years or over at the time of entry. Employees of G&M or its group companies are not eligible to enter.

3.2 When redeeming your Voucher you will be entering into a separate agreement with Virgin Experience and will be bound by their own terms and conditions. It is very important that you read and understand these terms and conditions.

3.3 G&M accepts no responsibility for any damage, loss, liabilities, injury or disappointment incurred or suffered by you as a result of accepting the Promotion or using the Voucher.

3.4 In the event of any dispute regarding the rules of the Promotion, the decision of G&M shall be final and binding and no other correspondence or discussion shall be entered into.

3.5 These terms shall be governed by English law.

*Virgin Experience is not a sponsor of this promotion.

January 2023